



PCMA Annual Meeting 2021

DEADLINES EXTENDED

Based on recent feedback that many teams are still in the process of determining the right contingent of staff to send to the Annual Meeting, we've decided to push both our registration and hotel cancellation deadlines back to Friday August 27th. We hope by providing this flexibility, it will give your team more time to make final decisions.

The revised policy is below.

Registration cancellations received in writing will be accepted for a full refund until **August 27th**. Cancellations after **August 27th** and "no shows" will not be refunded. Registration slots are non-transferable from one company to another; however, substitutions within companies are welcome anytime in advance of conference. Please email [Shelly O'Neill](#) if you would like to make a registration substitution. For those of you staying at the Broadmoor, the non-refundable deposit will be charged to your credit card after **August 27th**.

Exceptions to this refund policy for any attendee testing positive for COVID-19 are detailed below.



UPDATE: COVID TESTING PROTOCOL FOR ANNUAL MEETING ATTENDEES

As announced earlier this week, out of an abundance of caution we will deploy COVID testing protocols for attendees of the Annual Meeting. By doing so we aim to offer the safest possible environment where attendees are free to interact

without masks outdoors at our receptions and meal functions. We will require masks only in our general session hall where our educational and thought leadership sessions take place each morning, and we will recommend that private meeting participants consider CDC guidance for mask use indoors.

ON-SITE TESTING

Rapid testing will be available for all attendees on arrival and throughout their stay at the Broadmoor. Should you experience COVID like symptoms during your stay, we ask that you visit our Health and Safety room in International Center so that our medical staff can administer a rapid test. Should anyone test positive during their time at the Broadmoor, our health and safety team will be able to assist with next steps as they relate to care coordination and housing if you choose to extend your stay in Colorado Springs. Should an attendee test positive on site, we will refund their registration fee.

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PRE-ARRIVAL TESTING

Attendees will be required to provide proof of a negative antigen or PCR test taken within 72 hours of arrival at the Broadmoor resort. Tests will need to be administered by a healthcare facility. Unfortunately, over the counter home tests cannot be accepted.

Please make an appointment or other arrangements for this test as soon as possible. If extenuating circumstances make it so that you will not be able to submit a pre-arrival test within the 72-hour window before your arrival at the Broadmoor, please contact pcmaconferences@pcmanet.org. Test results will be uploaded by attendees and verified in the VOW Digital Health App in the same way that attendees are verifying their vaccination. Should an attendee test positive in the 72-hour pre-arrival window, PCMA will refund both the registration fee and the hotel deposit.



VIRTUAL PLATFORM TO LAUNCH

The virtual platform will go live on Monday. You will receive an email invitation to access the platform. We are providing this virtual conference experience to supplement and enhance the in-person experience at the Broadmoor.

The virtual platform will house the real-time attendee list, maps of the Broadmoor, conference session and speaker information, and much more. There will not be a virtual option to join meetings taking place live at the conference. However, our virtual platform's meeting scheduling function will be enabled. You can use the feature and write in the location of your meeting at the Broadmoor. This was a very popular and useful tool for our virtual conferences that we decided to continue to make available for in-person events.

THANK YOU TO OUR 2021 EXECUTIVE AND GENERAL SPONSORS

EXECUTIVE



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